



# PER TRIP *Personal Assistance*

powered by



**Your membership is your connection to a complete array of world-class travel assistance services developed exclusively for you.**

**Call anywhere, anytime for any assistance request.**

## **PERSONAL ASSISTANCE SERVICES**

- Theater, music or sporting event tickets
- Restaurant referrals and reservations
- Golf course tee time reservations and referrals
- Catering Services
- Business Locator (Including: grocery stores, department stores, pharmaceutical stores, coffee shops, movie rentals etc..)
- Cleaning Services
- Daycare Services
- Pet Care and/or Pet Insurance
- Arrange for shopping to be conducted and brought directly to your door
- ATM Locator
- Wireless Device Assistance
- Find, wrap and deliver one-of-a-kind gifts
- Provide special occasion reminders and gift ideas
- Floral services
- Prescription delivery
- Door-to-door transportation services
- Up-to-the-minute stock quotes
- Up-to-the-minute sports scores
- Movie and theater information
- Horoscopes
- Lottery results

## **LIVETRAVEL EMERGENCY SERVICES**

- Last-minute/emergency travel assistance such as rebooking flights, and locating ground transportation
- Lost passport/travel documents assistance
- Lost baggage search; stolen luggage replacement
- Emergency cash advance assistance
- Embassy or consulate information
- Urgent message relay to family, friends or business associates
- Rental vehicle return
- Legal or accounting referrals/bail bond assistance
- Security and evacuation assistance
- Roadside assistance (Assistance Only)

## **TRAVEL MEDICAL ASSISTANCE**

- Medical evacuation or transportation assistance
- Medical referrals (including dental)
- Repatriation of mortal remains assistance
- Emergency prescription replacement
- Eyeglasses and corrective lens replacement assistance
- Dispatch of doctor or specialist to hotel
- Visitor to bedside of hospitalized member
- Return travel arrangements for family members (with a qualified attendant for dependent children)
- Qualified liaison for relaying medical information to family members
- In-patient and out-patient medical case management
- Medical bill audits
- Direct billing to medical providers
- Medical cost containment/expense recovery (including overseas investigation)

## **WORLDWIDE TRAVEL ASSISTANCE**

- Currency conversion or purchase
- Visa/passport requirements
- Up-to-the-minute weather and/or ski reports
- Up-to-the-minute travel delay reports
- Up-to-the-minute travel medical and safety advisories
- Up-to-the-minute travel supplier strike information
- Ground transportation upon arrival
- Worldwide public holiday information
- Long distance calling cards for worldwide telephoning
- Translator or interpreter assistance by telephone



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All benefits provided are service benefits, not financial benefits. Any costs associated with benefits not purchased will be paid by the named Insured.